

HOW TO REGISTER

To register, you'll need your Franklin REC account number and a valid email address.

ACCESS ON A COMPUTER

Visit Franklin REC's website and click 'SmartHub Bill Pay' at the top of the screen, or visit <https://franklinrec.smarthub.coop/Login.html>.

MOBILE APP DOWNLOAD

To download the free, secure SmartHub app from the Apple or Google Play stores, scan the QR code.



GETTING STARTED WITH SMARTHUB IS AS EASY AS 1-2-3.

STEP 1: REGISTER YOUR ACCOUNT IN SMARTHUB

You can easily register your account for free through our mobile app or web portal.

STEP 2: ACTIVATE THE FEATURES YOU WANT

Take advantage of features like alerts, notifications, Auto Pay, and paperless billing for greater control over your account.

STEP 3: MONITOR YOUR ACCOUNT AND YOUR USAGE

The more features you use, the easier it becomes to monitor your usage and access real-time information.



**FRANKLIN RURAL
ELECTRIC COOPERATIVE**

Your Touchstone Energy® Cooperative 

WELCOME TO SMARTHUB!



Life is busy, and managing your electric account shouldn't add to the hassle. With Franklin REC's SmartHub mobile app and web portal, it doesn't have to. Save time and money by managing your account quickly and easily—anytime, anywhere.

TAKE CONTROL WITH SMARTHUB

BILLING & PAYMENTS

No more waiting for your bill in the mail—access it anytime, anywhere. Save time with convenient payment options to avoid late fees and service interruptions.

ALERTS & NOTIFICATIONS

Stay up to date on important account events with timely email alerts, so you're always informed and in control.

PAPERLESS BILLING

Go green and save time! Activate SmartHub's paperless billing for an eco-friendly way to view your bill.

USAGE MONITORING

Take the stress out of tracking your energy usage. SmartHub provides insights to help you manage your consumption and lower your bill.

SmartHub gives you the tools and information you need, right when you need them, so you can make smarter decisions about your account.

NEED ASSISTANCE?

If you have any questions or issues, you may contact Franklin REC by calling our office at 641-456-2557.

