

BE PREPARED WHEN SEVERE WEATHER STRIKES

**FRANKLIN REC MEMBERS RECEIVE AN
EXCLUSIVE, MEMBER-ONLY DISCOUNTED
PRICE ON ALL GENERAC GENERATORS.**

Visit our website to learn more about the generators offered through Franklin REC.

www.franklinrec.coop/generac-generators

GENERAC[®]

The Generac logo features the word "GENERAC" in a bold, black, sans-serif font. Below the text is a thick, orange horizontal bar that tapers to a point on the right side.

WHAT TO DO WHEN THE POWER GOES OUT

Are there numbers appearing on your meter's faceplate?

Yes. If the meter has numbers appearing on the faceplate, the problem may be on your side of the meter or at the main disconnect on the meter pole. Begin troubleshooting the disruption by checking either your breaker box to verify breakers are not tripped or the circuit box for blown fuses. An electrician may be necessary if further electrical work is required for the issue.

No. If the meter is blank, contact Franklin REC at (641) 456-2557 regarding the power outage. The cooperative's phones are answered 24/7 with crews on-call for dispatch.

What information do you need when reporting an outage?

When calling to report the outage, have the location's address information readily available so it can be retrieved from the cooperative's outage system swiftly. Any information you can provide is helpful when reporting; e.g., if there is a tree in line, a loud noise prior to interruption or any visible causes for the disruption. ***If you are utilizing a generator, please report this information during the call. This is for the line crew's safety as they work to energize your location.***

What to do while waiting for restoration?

Take the time to unplug electronics and appliances. This will reduce your location's demand on the electrical system, while also protecting your items from the power surge once the location is restored.

Important: If you depend on electricity to operate a life support system, please prepare an alternative source of power or lodging during an outage, as restoration times vary per outage scenario.

FRANKLIN REC WORKS AS SAFELY AND QUICKLY AS POSSIBLE TO RESTORE YOUR LOCATIONS POWER WHEN A POWER OUTAGE OCCURS.