

SmartHub. Available 24-hours a day, visit our website at franklinrec.coop and click on the SmartHub icon in the upper-right corner to access SmartHub. You do not have to sign up for an online account; you can select the Pay Now option.

Automatic Bill Payment. Sign up on SmartHub or contact the Franlin REC office. Your payment will be automatically withdrawn on the 25th of each month.

Pay-by-Phone. Call our toll-free, 24-hour, secure payment line at 844-344-4370 and follow the prompts. You can use a check or a credit or debit card. You will need to know your Franklin REC account number.

Pay-by-Mail. Payments can be mailed to P.O. Box 437, Hampton, IA 50441. Allow four to five working days for delivery.

Pay-in-Person. Payments are accepted in our office located at 1560 Hwy. 65, Hampton, in the office from 7:00 a.m. to 3:30 p.m. (Sept.-May) and 6:30 a .m. to 3:00 p.m. (June-Aug.), Monday - Friday, or in our payment drop box after hours. You may also drop off your payment and bill stub at First Bank Hampton, 211 First Ave. N.W., Hampton, during business hours.

Budget Billing. You will know exactly what your monthly bill will be. Your calculated budget bill will be based on your previous 12-months usage. To qualify, you must be the account holder for the past 12 months, as well as your account balance must be a zero balance. *Budgets are recalculated every six months to adapt to your current usage patterns.

Dec. 2022

