



AVOID UTILITY SCAMS

Scammers will threaten you with everything from shutting off power to your home to legal action. Don't fall victim to scams.

- Never give personal information to an unknown caller or visitor. Franklin REC representatives have access to the details they need to service your account.
- Our employees will never show up at your door to demand payment.
- Demands for immediate payment by wire transfer, cryptocurrency, gift cards, or cash reload cards should immediately raise red flags.
- If you think you've been contacted by a scammer falsely representing Franklin REC, please let us know immediately.