

ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?

- **WINTER MORATORIUM IS FROM NOV. 1-APR. 1.** If you struggle to pay your electric bill, consider contacting your community action agency for help. Eligibility for those 60 and over and the disabled begins on Oct. 1, 2021, and eligibility for everyone else begins on Nov. 1, 2021, and goes through Apr. 30, 2022.
- **WHAT TO TAKE:** Proof of income (for all household members age 19 and over)—depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you; proof of Social Security numbers—for all household members (documentation required); most recent heat bill; most recent electric bill.
- **WAGE EARNERS:** Please bring copies of your check stubs for the 30-day period preceding the date of application or a copy of your most recent federal income tax return.
- **FIXED INCOME:** This income may include: Social Security benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.
- **SELF-EMPLOYED/FARMERS:** Please bring a copy of your most recent federal income tax return.
- **FIP RECIPIENTS:** Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.

2021-2022 IOWA HOME ENERGY ASSISTANCE PROGRAM

The 2021-2022 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, dial 2-1-1, or visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to:

LIHEAP

Iowa Department of Human Rights

Capitol Complex

Des Moines, IA 50319

Contact Franklin REC at 641-456-2557 with questions.

We are here to serve you.



LIHEAP INCOME MAXIMUMS

Household Size	Annual Gross Income
1	\$25,760
2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,240
8	\$89,320

For households with more than eight members, add \$9,080 for each additional member.